

**GOLDEN EMPIRE TRANSIT DISTRICT
MINUTES OF THE REGULAR MEETING
OF THE BOARD OF DIRECTORS**

**October 20, 2020
5:30 PM**

**1830 GOLDEN STATE AVENUE
BAKERSFIELD, CALIFORNIA 93301**

DIRECTORS PRESENT:

Carlos Bello
Leasa Engel

Cindy Parra

Rueben Pascual

DIRECTOR ABSENT:

Jim Baldwin

ATTORNEY PRESENT:

Jim Worth

STAFF PRESENT:

Karen King
Deidre Brown
Jeanie Hill
Sharon Pierce

Robert Williams
Candra Cheers
Ricardo Perez

Steve Barnes
Chris James
Victor Honorato

OTHERS PRESENT:

Bob Snoddy

The Chair called the meeting to order at 5:31 p.m.

Roll Call was taken and Directors Parra, Pascual, Bello, and Engel were all present for the Board meeting. Director Baldwin was absent.

APPROVAL OF CONSENT AGENDA

Director Pascual moved and Director Engel seconded to approve the consent agenda (Agenda, Minutes of September 29, 2020, Accounts Payable Check and ACH Disbursements, and 2020 Strategic Plan Update). The motion carried on the following roll call vote:

AYES: Bello, Engel, Parra, and Pascual
ABSENT: Baldwin

NOES: None
ABSTAIN: None

PUBLIC COMMENTS: None

FIRST QUARTER FY 2020-21 PERFORMANCE REPORTS FOR MOTOR BUS AND DEMAND RESPONSE SERVICES

Mr. Perez gave a PowerPoint presentation on the first quarter performance of motor buses and demand response services (see Attachment A). This was an informational item only.

SEPTEMBER 2020 FINANCIAL POSITION AND RESULTS OF OPERATIONS

Mr. Barnes discussed with the Board the September 2020 financial statements and other matters regarding District finances. This was an informational item only.

FUTURE AGENDA ITEMS/BOARD COMMENTS

Director Bello asked what kind of training bus drivers have received to deal with customers when buses are full and no more riders can be accommodated?

CHIEF EXECUTIVE OFFICER'S REPORT/COMMENTS

Mrs. King shared that GET will be receiving an award for innovation from the American Public Transit Association (APTA) for our "Books on Buses" program. This program was initiated a few years ago by Ms. Jill Smith, Customer Service Supervisor and is very popular with parents who are riding with young children. Donations are received from the public, GET employees and periodically from the Library of Congress when duplicate children's books are available. Ms. King commented that she gave comments under Public Comments at last Thursday's High Speed Rail Authority virtual meeting. There still has been no response from the Authority. Ms. King will continue to contact the CHSRA until GET receives a response.

At the December 1, 2020 Board meeting, a strategic planning workshop will be held virtually beginning at noon and will probably last until late afternoon. Mr. Jerry Benson will be the facilitator again this year. The regular meeting will be held at 5:30 p.m.

ADJOURNMENT

There being no further business, Director Parra moved that the meeting be closed. The meeting concluded at 6:35 p.m.

Respectfully submitted,

Secretary of the Board of Directors

1st Quarter Update

FY 20/21 - 24/25

GET Board of Directors
October 20, 2020



Summary

- 1st Quarter (July – September)
- Performance and Operating Statistics
 - Fixed Route Services
 - Demand Response Services
 - GET-A-Lift Paratransit
 - RYDE Microtransit
 - Non-Emergency Medical Transportation (NEMT)



1st Quarter Performance Metrics - Fixed Route

1st Quarter FY 2020-2021 Systemwide Ridership & Performance

FIXED-ROUTE RIDERSHIP	1st Quarter FY 2020-21	1st Quarter FY 2019-20	Percent Change
Total System Boardings	714,148	1,529,928	-53%
Average Daily Boardings Weekdays	8,142	19,721	-59%
Average Daily Boardings Saturdays	6,609	10,012	-34%
Average Daily Boardings Sundays	5,759	9,293	-38%
Wheelchair Lift Observations	12,945	21,588	-40%
Bicycle Boardings	10,639	23,562	-55%

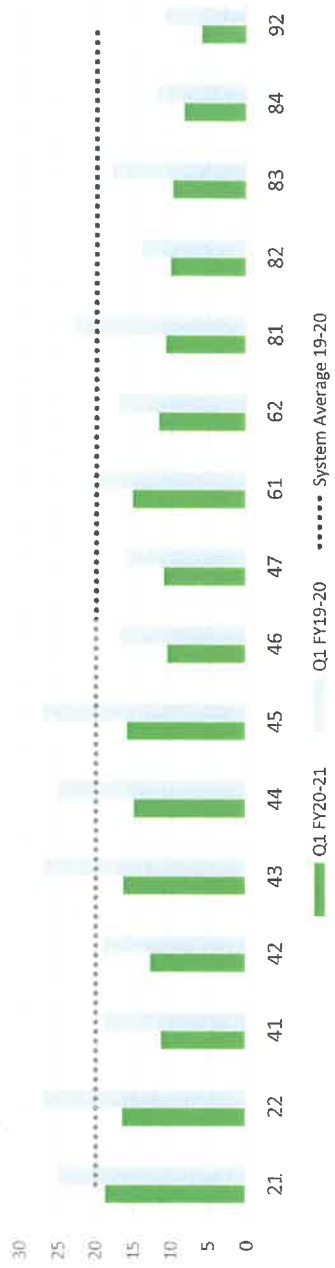
Performance Measures

Passengers Per Revenue Hour	13	20	-35%
Total Fare Revenue	\$379,988	\$479,494	-21%
Revenue/Cost Ratio	18%	20%	-13%
On-Time Performance	81%	82%	-2%



1st Quarter Weekday Productivity by Route

1st Quarter FY20-21
Passengers Per Revenue Hour (Weekdays)



- Most Productive Routes
 - 22 – Oildale/CSUB
 - 21 – BC/CSUB
 - 45 – Oildale/Foothill HS
 - 44 – BC/White Ln & Gosford
- Monitor List
 - 82 – CSUB/Rosedale
 - 83 – S. Union/Half Moon
 - 84 – Downtown/Northwest
 - 92 – Tejon Ranch Commerce Center



1st Quarter Productivity by Route

Ridership Measure: Passengers per Revenue Hour (All Days)

Rank	RT	Route Description	Total Passengers	Total Revenue Hours	Passengers per Hour
1	22	OILDALE/CSUB	138,200	8,843.0	15.6
2	21	BAKERSFIELD COLLEGE/CSUB	68,018	4,562.5	14.9
3	45	OILDALE/FOOTHILL	77,532	5,381.1	14.4
4	44	BAKERSFIELD COLLEGE/WHITE LANE	94,613	6,717.1	14.1
5	61	BAKERSFIELD COLLEGE/STINE HARRIS	44,715	3,308.4	13.5
6	43	BAKERSFIELD COLLEGE/TRUXTUN	54,179	4,252.1	12.7
7	42	WESTCHESTER/PANAMA LANE	49,218	4,247.0	11.6
8	62	VALLEY PLAZA/GREENFIELD/RIDGEVIEW	22,125	2,188.5	10.1
9	41	BAKERSFIELD COLLEGE/COTTONWOOD/VALLEY PLAZA	60,738	6,045.7	10.0
10	46	STOCKDALE/FOOTHILL	36,557	4,137.3	8.8
11	81	BAKERSFIELD COLLEGE/DOWNTOWN/VALLEY PLAZA	9,413	1,072.5	8.8
12	47	TRUXTUN/PANAMA LANE	9,397	1,077.7	8.7
13	82	CSUB/ROSEDALE	18,354	2,132.4	8.6
14	83	S. UNION/HALF MOON	18,261	2,129.1	8.6
15	84	DOWNTOWN/NORTHWEST	8,018	1,067.4	7.5
16	92	TEJON RANCH COMMERCE CTR	6,202	1,043.1	5.9

1st Quarter Cost Efficiency By Route

Economic Measure: Subsidy per Passenger

Rank	RT	Route Description	Total Vehicle Hours	Total Cost	Cost Per Passenger	Subsidy Per Passenger	Operating Ratio
1	21	BC/CSUB	4,789	\$521,957	\$7.67	\$5.97	22%
2	44	BC/WHITE LANE	6,732	\$733,749	\$7.76	\$6.06	22%
3	45	OILDALE/FOOTHILL	5,586	\$608,900	\$7.85	\$6.15	22%
4	22	OILDALE/CSUB	9,962	\$1,085,858	\$7.86	\$6.16	22%
5	61	BC/STINE HARRIS	3,465	\$377,654	\$8.45	\$6.75	20%
6	43	BC/TRUXTUN	4,400	\$479,639	\$8.85	\$7.15	19%
7	42	WESTCHESTER/PANAMA LANE	4,456	\$485,656	\$9.87	\$8.17	17%
8	62	VALLEY PLAZA/GREENFIELD/RIDGEVIEW	2,303	\$251,001	\$11.34	\$9.64	15%
9	41	BC/COTTONWOOD/VALLEY PLAZA	6,366	\$693,938	\$11.43	\$9.73	15%
10	46	STOCKDALE/FOOTHILL	4,385	\$477,934	\$13.07	\$11.37	13%
11	81	BC/DOWNTOWN/VALLEY PLAZA	1,134	\$123,645	\$13.14	\$11.44	13%
12	47	TRUXTUN/PANAMA LANE	1,134	\$123,645	\$13.16	\$11.46	13%
13	82	CSUB/ROSEDALE	2,269	\$247,290	\$13.47	\$11.77	13%
14	83	S. UNION/HALF MOON	2,300	\$250,700	\$13.73	\$12.03	12%
15	84	DOWNTOWN/NORTHWEST	1,111	\$121,138	\$15.11	\$13.41	11%
16	92	TEJON RANCH COMM CTR EXPRESS	1,125	\$122,625	\$19.77	\$18.07	9%

SYSTEM OPERATING COST PER HOUR \$109
GET SYSTEM OPERATING RATIO 18%

Paratransit

Q1 GET-A-Lift Service Summary

- GAL Boardings
 - Decreased 63% during Q1
- GAL Operating Ratio
 - 13.06% in Q1



1st Quarter FY 2020-2021

Paratransit Ridership & Performance

GET-A-Lift Ridership	1st Quarter FY 2020-21	1st Quarter FY 2019-20	Percent Change
Total System Boardings	5,290	14,417	-63%
Average Daily Passengers Weekdays	72	194	-63%
Average Daily Passengers Saturdays	33	79	-58%
Average Daily Passengers Sundays	13	63	-79%
Performance Measures			
Passengers Per Revenue Hour	1.4	1.6	-13%
Revenue/Cost Ratio	13.06%	13.04%	0.20%

Microtransit Q1 RYDE Service Summary

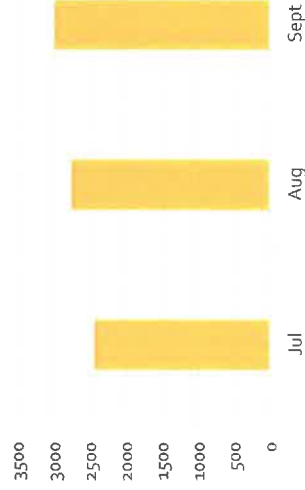
1st Quarter FY 2020-2021

Microtransit Ridership & Performance

RYDE Ridership	1st Quarter FY 2020-21	1st Quarter FY 2019-20	Percent Change
Total System Boardings	8,198	6,695	22%
Average Daily Passengers Weekdays	97	84	16%
Average Daily Passengers Saturdays	79	49	61%
Average Daily Passengers Sundays	60	45	33%

Performance Measures			
Passengers Per Revenue Hour	1.7	1.6	6%
Revenue/Cost Ratio	11.58%	10.69%	8%

RYDE Boardings - Q1 FY20-21



Non-Emergency Medical Transportation Q1 NEMT Service Summary

- Service began in August 2020 with 2 vans
 - Future plans anticipate expansion to 12 vans
- District provides service to MediCAL recipients
- NEMT Boardings
 - 1,536 during Q1
- NEMT Operating Ratio
 - 39.9% in Q1



1st Quarter FY 2020-2021

NEMT Ridership & Performance

NEMT Ridership	1st Quarter FY 2020-21
Total System Boardings	1,536
Average Daily Passengers Weekdays	36
Average Daily Passengers Saturdays	6
Average Daily Passengers Sundays	2

Performance Measures

Passengers Per Revenue Hour	1.3
Revenue/Cost Ratio	39.90%

Thank you